

Junior Coaching Programme

1. Putney LTC reserves the right to cancel any course before it is due to commence for any reason. If cancellation is due to low group numbers, the participant will be offered alternative course dates or a full refund.
2. Coaching takes place in all weathers if it is considered safe to do so. In adverse or extreme weather, including official weather warnings, Putney LTC reserves the right to cancel, shorten, relocate or modify a session for participant safety.

When possible, participants will be notified 30 minutes before a session that is being cancelled. A credit will be issued and will be valid for 6 months from the issue date if a session is cancelled.

3. If any session runs for more than 50% of the allotted time, the session is deemed to have taken place.
4. **Credits will not be issued if a child cannot attend a session.**
5. Please make sure all players have a waterproof as if there is rain the session will still take place.
6. Players should come appropriately prepared for the conditions including waterproofs, sun protection and full water bottles. Appropriate footwear, i.e. tennis trainers, must be worn to all sessions to avoid injury.
7. Putney LTC reserves the right to exclude any participant from a session and future sessions.
8. Children who are in groups from Pre-tots to Reds (2–8yrs) must be picked up from the court gate by their guardian. Children in Orange Ball classes (8+) and up will be allowed to leave the courts unsupervised unless you advise us otherwise.

Adult Coaching Programme

1. Putney LTC reserves the right to cancel any course before it is due to commence for any reason. If cancellation is due to low group numbers, the participant will be offered alternative course dates or a full refund.
2. If you are unable to make a session, we will try to offer you a make-up session but only if available, credits or refunds will not be offered for missed sessions. If you are injured and therefore are unable to finish the course, please let us know as soon as you can as we will endeavour to credit you for your missed sessions. Credits cannot be applied to sessions that **have already taken place**.
3. Coaching takes place in all weathers if it is considered safe to do so. In adverse or extreme weather, including official weather warnings, Putney LTC reserves the right to cancel, shorten, relocate or modify a session for participant safety.

When possible, participants will be notified 30 minutes before a session that is being cancelled. **We will try to rearrange the session. If this is not possible a credit will be issued and will be valid for 6 months from the issue date if a session is cancelled.**

4. During an official extreme weather warning, Putney LTC may offer participants the option not to attend and receive a credit instead.
5. If any session runs for more than 50% of the allotted time, the session is deemed to have taken place.
6. Players should come appropriately prepared for the conditions including waterproofs, sun protection and full water bottles. Appropriate footwear, i.e. tennis trainers, must be worn to all sessions to avoid injury.
7. Putney LTC reserves the right to exclude any participant from a session and future sessions.